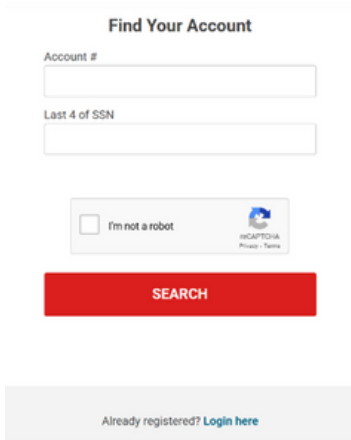


## Getting Started

pay loan ▼

login


On dundeebank.com, select, Pay Loan. Edit details as placement is finalized.



**Find Your Account**

Account #

Last 4 of SSN


I'm not a robot 

**SEARCH**

Already registered? [Login here](#)

Enter your account number and the Last 4 of SSN if it is the first time you are accessing this payment portal.

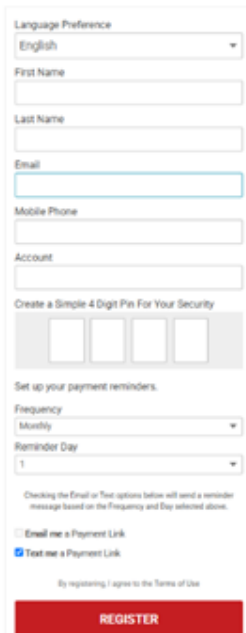
If you have already registered in the payment portal, select Login here.



**Found 1** [Search Again](#)

**JOE CUSTOMER**  
 \*\*\*\*\*1234-10 123 MAIN ST  
 Not Registered **REGISTER**

Your name should appear in the search results. Select Register.



Language Preference  
 English ▼

First Name

Last Name

Email

Mobile Phone

Account

Create a Simple 4 Digit Pin For Your Security

Set up your payment reminders.

Frequency  
 Monthly ▼

Reminder Day  
 1 ▼

Checking the Email or Text options below will send a reminder message based on the Frequency and Day selected above.

Email me a Payment Link  
 Text me a Payment Link

By registering, I agree to the Terms of Use

**REGISTER**

Enter your information. Your email address will function as your username.

The Mobile Phone field is optional. However, if you enter a phone number, it must be a mobile number or the system will not let you proceed to the next screen.

Choose a 4 digit PIN which will function as a password.

Set the Frequency and the Day in which you would like to receive your payment reminders.

The option to Text a Payment Link will be grayed out unless a valid mobile number is entered above.

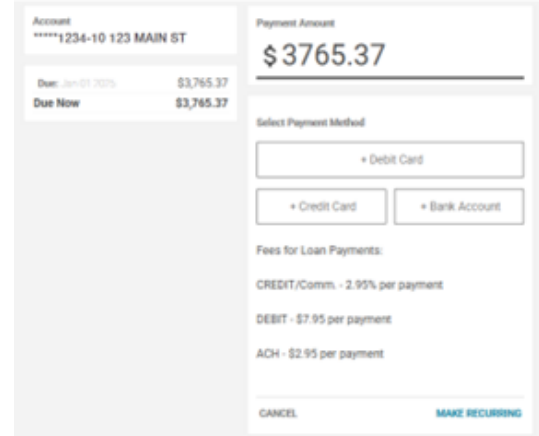
## Making a Payment

Enter in the amount of your payment and select a Payment Method (Credit Card, Debit Card, or ACH)

| Method      | Limit       | Fee                |
|-------------|-------------|--------------------|
| Credit Card | \$10,000.00 | 2.95% per payment  |
| ACH         | \$10,000.00 | \$2.95 per payment |
| Debit Card  | \$3,000.00  | \$7.95 per payment |

Click Cancel to be redirected to the payer portal.

Click Make Recurring to set up scheduled payments.

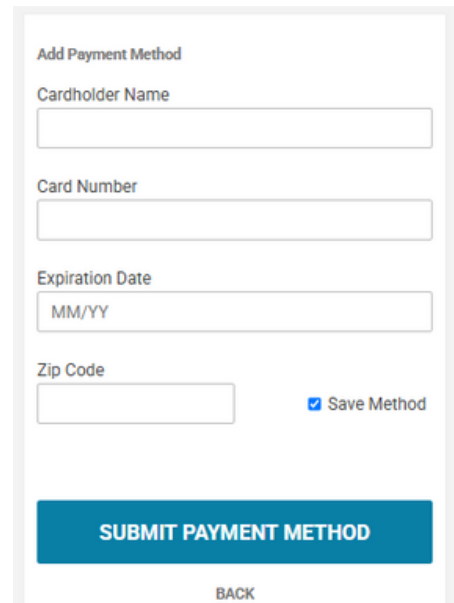


Select the Payment Method Type and enter the required information. (sample screenshot shows Bank Account fields)

Save your payment method information. It will be available for you to select next time.

Review the confirmation page.

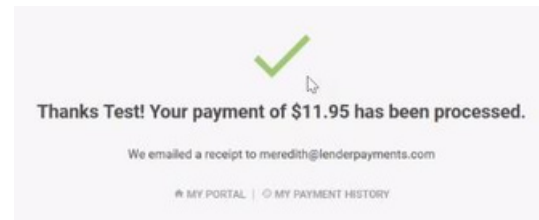
Click Confirm.



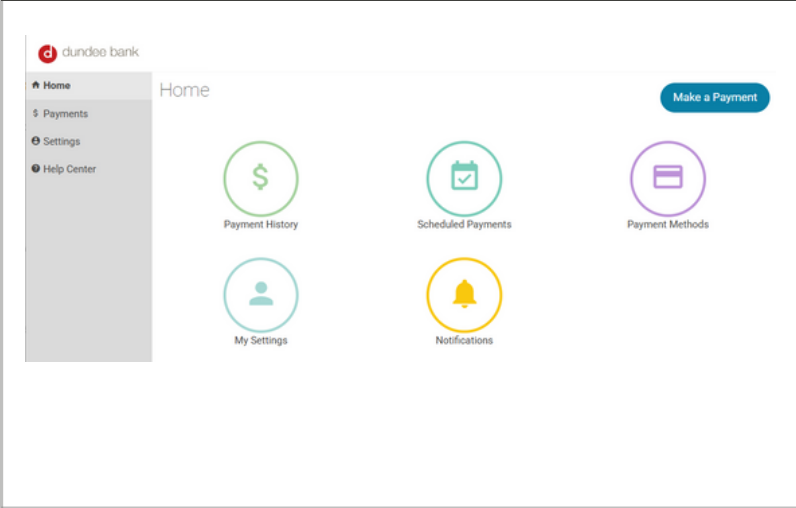
After you click confirm, a confirmation message will display and a receipt will be emailed to you.

Your email receipt will contain a unique reference number to be used if you have any questions concerning that payment.

There are links provided at the bottom to access your Payer Portal and to see your Payment History.



## Payer Portal

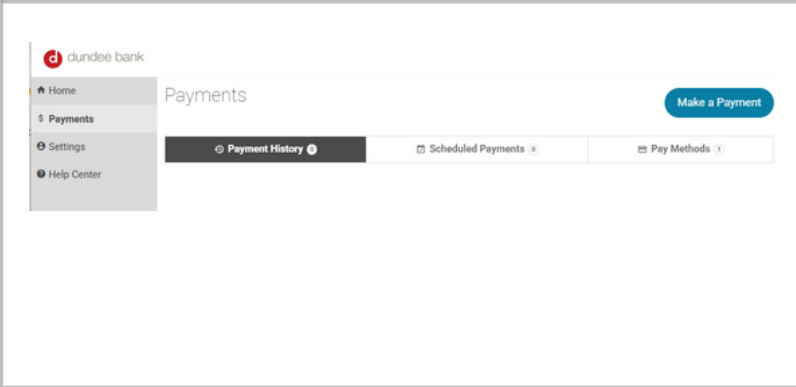


You can access the Payer Portal by clicking the link at the bottom of the confirmation page or in the email receipt.

From the Payer Portal you can:

- review your Payment History
- edit your Settings
- set up Scheduled Payments

You can quickly Make a Payment by clicking the green button at the top.

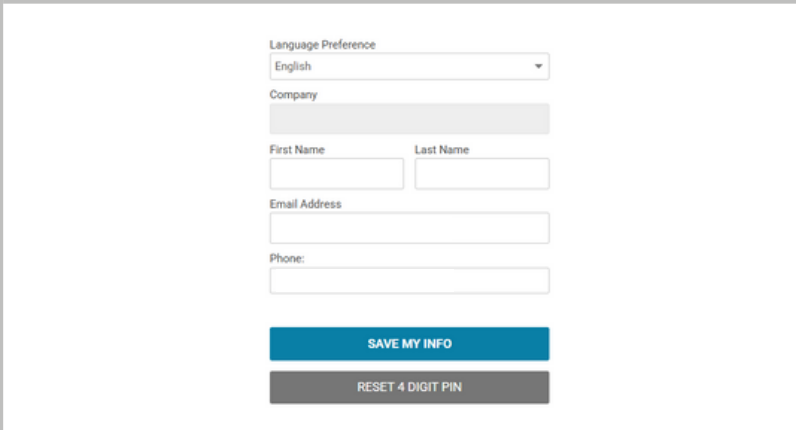


From the home page, click on Payments.

On the Payments page, you can:

- see your payment History
- create and manage your Scheduled Payments

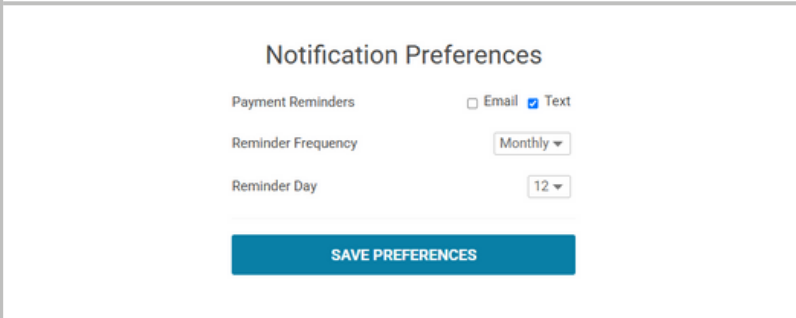
manage your Payment Methods



From the home page, click on My Settings.

In the My Info section you can update your name, email address, or phone number.

You can also reset your PIN.



You can also access your Notification Preferences by clicking on the Notifications button on the home page.